

Fitting your new boots/liners (click on photos for larger size)

Determining size: What the Heck is "Mondo"?

Mondo is a European sizing system that is determined by Centimeters, and not random sizes like "8" or "10". It is partially determined by the size of your feet and the size of your liners. If you have Mondo sized boots, the liners will be the same size. If you do not have Mondo sized boots, you will need to know this size.

How to Measure:



To find your Mondo size, place your foot on a piece of paper and mark your longest toe and heel of your longest foot, or stand against a wall and mark the longest part of your foot on a paper. Measure this distance in Centimeters (inches X 2.54). This is your Mondo size.

DO NOT CONVERT YOUR USA SIZE TO MONDO or VICE VERSA!!! Use the steps we have listed above, then downsize to the nearest whole size.

It will be one of the following sizes:

22 – 23 – 24 – 25 – 26 – 27 – 28 – 29 – 30 – 31

The sizes are from *.0 - *.9. If you measure a 26.7, let's say, then you would downsize to a size 26 because the shell/liner will fit a size 26.0 – 26.9. If you go to a size 27, now you are in a boot/liner that fits 27.0 – 27.9. Downsizing is recommended.

What to expect:

When you first get your Thermo Flex liners and put them on your feet, they **WILL BE UNCOMFORTABLE!!!** This is because they are not molded to your foot, they are designed to some generic form. Also, they will be hard and will probably poke and prod your feet in places that feel strange to you. You must heat the liner to mold it to your foot - we suggest that you take this to a professional.

You are going to think they don't fit. Before you call us to return, please do this simple **SHELL TEST**:

1. Take the liners out of your boots.
2. Put your foot back inside the shell (not the liner), stand up, and push your toes to the front of the boot (not squished).
3. See how many fingers you can get between your heel and the back of the shell. Fingers on top of each other NOT side by side.
4. If you can get 1-2 fingers back there, from our experience we have found the boots will fit once the liner is molded. If you get more (say three+ fingers), the boot will be too big. If you cannot get even one finger back there the shell is too small.
5. If your boot shell and liners are the same size, the liners will fit after you mold them.



This is purely a guideline and what has worked for us, it is your **decision whether or not you want to keep this size or return the boot/liner**. Remember, once you mold the liners or wear them anywhere but on the carpet, **the boots/liners are yours**.

If you still want to return the liners, you **must** call or [e-mail](#) us for an RA number. Without this RA number on the outside of the box we will refuse the package, and you will get the boots back again.

Molding the Liners:

Once you have decided to keep them and now want to mold the liners, we recommend taking them to a professional. Anyone who deals in Deeluxe/Raichle/Kneissel boots, whether ski or snowboard (soft or hard), should have an oven. Someone at your local mountain should have an oven, call around and check. Another option is to take them to a professional boot fitter. Reason: the oven is specially designed to only heat to a certain degree, and it has a timer so as to not over heat the liners. Also, there are certain other things that the professional will put on your foot in order to make your liners fit as best as possible. Usually, a ski/snowboard shop will charge a very nominal fee to mold your liners for you. We **highly recommended** this option. If you want to do it yourself, please see "[Do it yourself liner molding](#)".

ThermoFlex liners can be molded and re-molded up to 6 times.